

Easterling, Deborah

233944

From: Easterling, Deborah
Sent: Monday, December 05, 2011 2:35 PM
To: 'Shellie Enteen'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Enteen,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-271-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Shellie Enteen [<mailto:shelliee@bellsouth.net>]
Sent: Wednesday, November 30, 2011 11:44 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

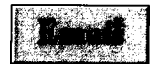
1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.

RECEIVED
FBI
MAIL/DMS



* Required Fields

Letter of Protest



Date: * December 05, 2011

in Docket * _____ - _____ - _____

Protestant Information:

Name * Shellie Enteen

Mailing Address * 58 River Birch Way

City, State Zip * Greer, SC 29650 Phone * 864 877 8450

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I believe I may be a customer if Greer CPW is part of this company. If not, I am a friend of those who are.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I have heard the arguments the Duke Power has put forth in defense of any raise in rates and I find them to be lacking in validity and are in reality only a veiled attempt to cover the true reason for the increase which is simply a desire for even greater profits by the company. In this day and age, this is not unusual. Also not unusual is asking for a very exorbitant figure (17%) and thinking people will be fooled by putting forth what is supposed to appear to be a better offer (7%) when in reality NO PERCENT is the only increase that is acceptable...meaning of course, no increase at all. Enough is enough. Clearly the recent upgrading the company undertook was for their own benefit since they managed a profit even after that expenditure and that upgrade will give them great benefit from having fewer days when power is out (where they lose revenue) and when they have to pay their employees for overtime work. Their upgrade was good for their company. Period. It is also a tax deduction, no doubt. It is unconscionable and insulting to ask their customers to pay for their profit making business expense.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.